Student Services

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The University of Texas at El Paso offers a wide array of services for students to ensure that student needs, concerns, and interests are addressed.

University Heights Early Learning Center

Phone 915.532.1114
https://www.utep.edu/student-affairs/early-learning-academy/index.html

Child care is available for children of all students, staff, and faculty of the University. The University Heights Early Learning Center is managed and operated by Adelante Childcare, Inc. and is located at 315 West Schuster. Children aged three months to 12 years are accepted, depending on space availability (hourly, daily, weekly care is available; Summer Camp is available for school-aged children). Age appropriate early childhood developmental programs are offered in the curriculum. The University Heights Early Learning Development Center is licensed by the Texas Department of Protective and Regulatory Services. Financial assistance is available for qualifying parents through Child Care Services.

Campus Cultural Programs

www.utep.edu

Each year departments across campus sponsor hundreds of cultural events including concerts, music theatre productions, plays, art exhibits, ballet and dance performances, films, and lectures.

Theatre and dance productions are performed in the Wise Family Theatre, the Studio Theatre in the Fox Fine Arts Center, and the Magoffin Auditorium. University Dinner Theatre productions are presented in the Student Union West Building. Music activities such as the University’s Symphony Orchestra, Symphonic Band, Opera, Jazz Bands, Pandemonium Steel Drums, Choral and Chorus, Jazz Singers, and chamber groups are held in the Fox Fine Arts Center’s Recital Hall or the Magoffin Auditorium. Faculty, student, and touring art shows are exhibited in the Stanlee and Gerald Rubin Center for Contemporary Art, the Glass Gallery in the Fox Fine Arts Center, and the Student Union Gallery in the Union East Building. A film series is also presented annually in the Student Union East Building.

Lectures and a variety of other public programs are part of the yearly schedules of all UTEP Colleges, Academic Departments and Centers as well as the University Centennial Museum and Chihuahuan Desert Gardens. The Student Development Center provides a wide-variety of student programming ranging from lectures to artistic performances.
Center for Accommodations and Support Services
Phone 915.747.5148 Voice/TTY
http://sa.utep.edu/cass/

The Center for Accommodations and Support Services Office provides a program of support to students with physical, or mental impairments, as well as those who become temporarily disabled because of an injury or recent surgery, and to women with at-risk pregnancies.

The Center for Accommodations and Support Services provides the following services as accommodations: note taking, sign-language interpreters, reader services, priority registration, use of adaptive technology, alternative test formats, testing accommodations and advocacy.

Students requiring accommodations must schedule an intake interview with a staff member of the Center for Accommodations and Support Services and provide medical and/or diagnostic documentation verifying a disability. The documentation must clearly state symptoms and limitations that adversely affect academic performance. All information provided to the Center for Accommodations and Support Services is treated as confidential. Students should be aware that faculty members are not obligated to provide accommodations without proper notification from Center for Accommodations and Support Services.

If a student has, or suspects to have, a disability that is adversely affecting academic performance, he or she should contact the Center for Accommodations and Support Services office immediately to discuss available options.

El Paso Centennial Museum/Chihuahuan Desert Gardens
Phone 915.747.5565
www.utep.edu/museum

The El Paso Centennial Museum was built in 1936 with funds allocated by the Commission for the Texas Centennial Celebration. As the University’s museum, it serves students and the El Paso/Juarez communities. The mission of this natural and cultural history museum is to preserve, document, exhibit, and educate about the Southwest and Mexico. Noteworthy collections pertaining to Geology, Anthropology, Archaeology, Paleontology, Ornithology, and Mammalogy include rocks, crystals, minerals, pottery, stone tools, shell jewelry, and baskets. The Chihuahuan Desert Gardens, dedicated in 1999, are located on the west side of the museum. They contain plants of the region in settings that can be adapted for area businesses and homes. Basic museum and special project classes are offered to UTEP students. Temporary exhibits, lectures, gallery talks, youth classes, adult workshops, and volunteer activities are educational offerings. The Museum is free and open to the public.

Food Services
Phone 915.747.5628
www.admin.utep.edu/sodexho

UTEP Food Services strives to provide the best quality food at the most convenient locations. Students, staff and faculty members are encouraged to visit the many food venues located throughout campus.

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<th>Breakfast available</th>
<th>Open during evening hours</th>
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UTEP Union East Building 2nd Floor (Food Court)

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<tr>
<td>B</td>
<td>Chick-Fil-A</td>
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<td></td>
<td>Firehouse Grill (grill and tortas)</td>
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<td>B</td>
<td>El Cazo (comida Mexicana)</td>
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<td></td>
<td>Garden Gourmet (hand tossed salads, soups, and display cooking featuring international cuisine)</td>
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UTEP Union East Building 2nd Floor

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<td>B</td>
<td>Pizza Hut Express (pizza and wings)</td>
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<td>Mine Shaft (pizza, wings, grad and go)</td>
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<td>Chopsticks (Asian cuisine)</td>
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UTEP Union East Building 1st Floor

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<td>B</td>
<td>Freshens/Starbucks (Starbucks coffee, smoothies, frozen yogurt, grab and go)</td>
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The El Paso Natural Gas Conference Center
### Student Services

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<th>Location</th>
<th>Restaurants/Services</th>
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<tr>
<td>E</td>
<td>Quiznos (deli)</td>
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<tr>
<td>B</td>
<td>Delicious Mexican Express (comida Mexicana)</td>
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<td></td>
<td>Minor Grill (grill)</td>
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<td>B</td>
<td>Pete’s Arena (pizza and pasta)</td>
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**Library**

- **E** Jazzman’s Cafe (upscale coffee and pastry shop)

**College of Business Administration 3rd Floor**

- **B** Miners Stop (grab and go)

**College of Education 2nd Floor**

- **B** Cafe a la Cart (grab and go)

**College of Health Sciences**

- **B** Healthy Corner (grab and go)

**Swimming and Fitness Center**

- **E** Gold Rush (energy stop, smoothies, grab and go)

**Academic Services Building**

- **B** Jazzman’s Cafe (upscale coffee, sandwiches, salads, and pastries)

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Miner Meals are funds placed on the Miner Gold card that are held in reserve exclusively for food purchases. With Miner Meals, students, faculty, and staff can receive an automatic 10% discount on all food purchases. Miner Meals can be purchased in $50 increments at Student Business Services, located on the first floor of the Academic Services Building.

UTEP Catering Services offers a full range of services for banquets, receptions, meetings, conferences, and private functions. A dynamic menu is designed to meet the diverse needs of any group and function.

UTEP Concessions provides a variety of tasty options at sporting and special events. From traditional fare to local favorites, diners’ cravings are sure to be satisfied.

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### Intercollegiate Athletics

**Phone 915.747.5347**

[www.utepathletics.com](http://www.utepathletics.com)

UTEP is an NCAA Division IA school and is a member of Conference USA. Sponsored sports are football, men’s and women’s basketball, men’s and women’s cross country, men’s and women’s golf, men’s and women’s indoor track and field, men’s and women’s outdoor track and field, women’s tennis, women’s rifle, women’s soccer, women’s softball, and women’s volleyball.

Football is played in the 52,247-seat Sun Bowl Stadium, which is located on campus and nestled in the southern tip of the Rocky Mountains; men’s and women’s basketball plays in the 11,767-seat Don Haskins Center; and women’s volleyball plays at Memorial Gymnasium, which seats 3,000 people. Soccer plays at the University Soccer Field with the Rocky Mountains as a backdrop. The track program runs at Kidd Field, which seats 15,000 people. Teams nationally ranked in recent years include men’s basketball, football, men’s golf, cross country, indoor and outdoor track and field and women’s rifle.

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### International Programs

**Phone 915.747.5664**

[http://studentaffairs.utep.edu/oip](http://studentaffairs.utep.edu/oip)

The Office of International Programs (OIP) is the primary source of information and assistance for the international community at UTEP. Services include:

- Advising for international students and scholars, on immigration, financial cross-cultural and personal issues;
- PASE (Programa de Asistencia Estudiantil) program administration: a Texas initiative for a waiver of out-of-state tuition for Mexican nationals who can prove financial need;
Student Services

- International and multicultural activities on campus, highlighting the multicultural nature of El Paso and UTEP through cultural events, and presentations, involving the University’s diverse nationalities;
- Administration of United States Passports

The Office is located at 203 Union East, and can be contacted at 915.747.5664 (fax 915.747.5794), at oip@utep.edu, or at http://studentaffairs.utep.edu/oip (http://studentaffairs.utep.edu/oip/).

KTEP Public Radio

Phone 915.747.5152
www.ktep.org (http://www.ktep.org)

KTEP 88.5 FM broadcasts news, information, and cultural programming 24 hours per day for the University as well as El Paso, Southern New Mexico, and Juárez. KTEP is a member of National Public Radio and Public Radio International. The station trains UTEP students in broadcasting, and students can work at the station either as interns or volunteers. KTEP is equipped with the latest in digital broadcast technology. KTEP began broadcasting in 1950 and was the first FM station in El Paso and one of the first in the Southwest. A quarterly programming guide is available by calling 915.747.5152.

Miner Village and Miner Heights

Phone 915.747.5352
www.utep.edu/housing (http://www.utep.edu/housing/)

While several offices and departments on campus are devoted to student success, only one welcomes students home! Since 2001, the dedicated Housing and Residence Life staff of Miner Village and Miner Heights has served the students of UTEP in one of the most modern facilities in the state of Texas. All apartments are fully furnished, with basic cable, refrigerated air, and Internet connections. There are laundry facilities, a sand volleyball court, and off-campus restaurants and stores within a short walking distance.

For the student-athlete with a busy season ahead, the international student experiencing the United States for the first time, or the El Paso native looking for a new experience away from home, Miner Village and Miner Heights offers its residents a unique on-campus environment—and the skills needed to be a responsible student, roommate, and citizen.

Office of Student Life

Phone 915.747.5648
www.utep.edu/dos (http://www.utep.edu/dos/)

The Office of Student Life strives to create an environment where every student flourishes and is actively engaged in the University community. We are directly responsible for the leadership and administration of several departments including but not limited to Residence Life, the Student Development Center, Recreational Sports and Student Publications. The Office of Student Life is directly responsible for the following services and/or initiatives:

1. Student Conduct (general misconduct and academic integrity)
2. Dean Certifications (background checks, certification for graduate school and Board of Law Examiners)
3. UTEP Mine Tracker (co-curriculum and co-curricular transcript)
4. Student Travel

Professional and Public Programs (P3)

Phone Number: (915) 747-5142
Website: www.utep.edu/pace (http://www.utep.edu/pace/)

The role of the P3 is to offer a variety of continuing education and professional development opportunities, along with credit course offerings. P3 consists of ten major program areas:

1. Credit Courses are designed to meet the needs of students at various stages of their careers and education attainment levels. All credit courses are accredited and are transferable to degree programs at UTEP.
2. Community Programs offer short courses quarterly for personal and professional enrichment for adults and youth.
3. Career Development Programs offer courses that provide individual professional growth.
4. Business, Manufacturing, and Professional Programs offer opportunities for individuals of varying levels of experience from both the public and private sectors to develop new skills, meet license or certification renewal requirements, and update knowledge.
5. Technology Education Programs provide critical training for a broad range of computer software and user levels to the general public and business community.
6. The English Language Institute (ELI) conducts intensive English training on a full-time basis for the TOEFL to enter UTEP.
7. **Faculty and Staff Training and Development** provides training offerings to University employees through the One-Stop Training Shop offered in collaboration with the University’s Human Resource Services office.

8. **Summer Athletic Camps**: P3 oversees the athletic camps offered by the various UTEP NCAA Athletic programs.

9. **Advanced Placement Summer Institute** trains area teachers and administrators to prepare students for the AP exam.

10. **The Center for Lifelong Learning (CLL)** is an educational program planned and operated by and for individuals fifty years of age or older. The CLL provides learning opportunities for those eager and willing to learn and take an active role in renewing or expanding their education and enriching their lives.

For more information contact P3 at 915.747.5142 or visit the office in Kelly Hall.

### Recreational Sports

**Phone 915.747.5103**

www.utep.edu/rsd ([http://www.utep.edu/rsd/](http://www.utep.edu/rsd/))

The Recreational Sports Department provides an opportunity for each member of the University community to voluntarily participate in a wide variety of sports and leisure activities.

- **Intramural Sports Program** offers approximately 40 activities for men and women with a valid UTEP ID.
- **Outdoor Adventure Program** offers equipment rental and outdoor trips to UTEP students, staff and faculty.
- **Challenge Course** is a half-day or full-day team development program.
- **Fitness Programs** are non-credit exercise classes offered to UTEP students, staff and faculty at a minimal fee.
- **Sports Clubs** are available for registered UTEP students who want to participate in extramural competition.
- **Open Recreation** provides the use of sport facilities for leisure play. Equipment is provided with a valid UTEP ID.
- **Swimming and Fitness Center** consists of an exercise room with cardio machines, weight machines, free weights and two swimming pools.

For further information visit the Recreational Sports Web site or call Memorial Gym at 915.747.5103 or the Swimming and Fitness Center at 915.747.8100.

### Special Events

**Phone 915.747.5481**

www.utep.edu/events ([http://www.utep.edu/events/](http://www.utep.edu/events/))

There is no business like show business! For more than a decade the Office of Special Events has been dedicated to bringing quality entertainment to the UTEP and El Paso communities.

The office operates as a full production house in the booking of the following UTEP special event facilities: Sun Bowl Stadium, Don Haskins Center, and Magoffin Auditorium. A variety of events are presented each year. Past events include Juanes, Aerosmith, Linkin Park, Fleetwood Mac, Cher, Shakira, The Eagles, Ricky Martin, NSYNC, The Rolling Stones, HBO’s Oscar de la Hoya Fight, WWE, and international soccer Pumas vs. Tigres among many, many others.

The Office of Special Events is also responsible for the programming of the Wednesday Music Café Free Concert Series, the Union Exhibition Gallery and the Art and Foreign Film series, host of the Cinema Novo Film Society of El Paso, the only art-film society in the city.

### Student Development Center

**Phone 915.747.5670**

http://studentaffairs.utep.edu/sdc ([http://studentaffairs.utep.edu/sdc/](http://studentaffairs.utep.edu/sdc/))

The Student Development Center (SDC) is a one-stop clearinghouse of information and resources for UTEP students who are or wish to become involved in campus life. The SDC provides students opportunities to explore leadership activities, campus activities, health awareness, diversity initiatives, student organizations and Greek Life.

The Student Development Center works with more than 180 student organizations on campus. These organizations are categorized as follows: Academic/Professional, Advocacy, Graduate, Greek, Governing, Honorary, International, Professional, Recreational, Religious/Spiritual, Service, Special Interest, Social, and School/Community Spirit. The SDC provides a variety of programs to enhance student organizations through personal consultations, publications and workshops. Please visit the SDC Web site for more information on how to start an organization and to view helpful links for student organizations.

### Student Government Association

**Phone 915.747.5584**

http://studentaffairs.utep.edu/sga ([http://studentaffairs.utep.edu/sga/](http://studentaffairs.utep.edu/sga/))
The Student Government Association (SGA) is the official voice of the student body. The SGA maintains an open channel of communication between the student(s) and university administration by voicing the concerns of the student body and informing students about changes in policy that will affect campus life and student activities. SGA’s goal is to make every student’s college experience a complete one, developing them both academically and personally.

SGA takes pride in the diversity of the student body and is dedicated to providing assistance to and support for all student organizations and campus activities whenever possible. Recognizing the campus’ unique diversity, SGA works to assure that every student or group of students is treated with respect and dignity to maintain an atmosphere of tolerance and understanding among all members of the campus community.

**Student Health Center**

Phone 915.747.5624  
www.utep.edu/healthupdate/ (http://www.utep.edu/healthupdate/)

The Student Health Center (SHC) is located on the first floor of the Union East building and offers confidential health care services to all University students presenting a valid UTEP ID. Services include office visits, nutritional counseling, HIV/AIDS testing (which is done every Wednesday from 11:00 a.m. to noon), laboratory tests, pap smears, and vaccinations. Many services are provided at no cost or reduced cost.

Referrals outside the Student Health Center for stitches, X-rays, specialists, etc. are at the student’s own expense. All emergencies are referred to local hospitals. Minor illness, injury or health concerns are treated by the SHC’s professional staff.

Student insurance is available and recommended for every student without insurance coverage. Information on student health insurance can be obtained by calling: 888.344.6105.

**Student Publications**

Phone 915.747.5161  
www.utep.edu/studentpublications (http://www.utep.edu/studentpublications/)

Student Publications offers motivated students the opportunity to gain hands-on, professional experience in a variety of facets of publishing through *The Prospector*, a semi-weekly student newspaper, and *Minero Magazine*, a bilingual, bicultural publication produced once each fall and spring semester.

Students who work within the department receive training to become reporters, photographers, graphic designers, editors or advertising-sales representatives in a professional environment using the latest computer-based publishing technology. Students must maintain a GPA of at least 2.0 and be enrolled for at least nine (9) undergraduate hours or six (6) graduate-level hours.

To ensure freedom of expression, a Student Publications Committee, composed of UTEP faculty, staff and students, oversees the student-produced publications. Student Publications’ mission is to produce talented, ethical and well-qualified journalists, photographers, designers and advertising professionals through experiential training that will lead them to successfully pursue and thrive in their chosen careers.

**Student Support Services Program (SSSP)**

Phone 915.747.5349  
http://studentaffairs.utep.edu/sssp (http://studentaffairs.utep.edu/sssp/)

This federally funded TRIO program provides intensive academic and personal support for first-generation, economically disadvantaged students with academic need from their freshman year through graduation. First-year participants are enrolled in learning communities for two semesters to help them adjust to the demands of college. Transfer participants can take advantage of tutoring and workshops geared at enhancing both their academic and post-graduation goals. Students interested in applying for the program can get more information in Room 211, Union East.

**Union**

Phone 915.747.5711  
www.utep.edu/union (http://www.utep.edu/union/)

The Union Building is the community center for UTEP. Its primary goal is to provide services and facilities for the university community in support of the academic and student development mission of the University.

As the “epicenter” of the campus, the Union Building not only serves as a gathering place and also provides an atmosphere that fosters the exchange of ideas representing the diverse backgrounds of members of the University community.

The Union Services office is located in the Union Building, Room 307.

**University Bookstore**

Phone 915.747.5594
The University Bookstore is responsible for stocking required academic textbooks and supplies for students. The Bookstore also provides the University community a large variety of reference books, school and office supplies, computer software and accessories, calculators, UTEP apparel and gift items, commencement apparel and invitations, magazines, book buy-backs, special book and software orders, specialty plaques, and computer hardware orders. The University Bookstore is managed and operated by Follett Higher Education Group.

**University Career Center**

Phone 915.747.5640  
www.utep.edu/careers

The University Career Center, as part of the Division of Student Affairs, provides programs and services designed to foster the career development of UTEP students and alumni from all academic disciplines. Toward this end, the Department provides the following services:

- Career advising
- Resource Center (career-development literature, employer information, and on-line resources)
- Career development activities and workshops (résumé writing, interviewing, job search correspondence, etc.)
- Resume and cover letter reviews
- Job listings and referrals (part-time student employment, cooperative education and internship opportunities, and professional employment)
- Experiential learning program (career-related experience for college students)
- On-campus interviews
- Career fairs

Students are encouraged to visit the University Career Center early in their University career to develop a personalized career-development action plan. Career counseling services are offered by the University Counseling Center.

**University Counseling Center**

Phone 915.747.5302  
www.utep.edu/counsel

The University Counseling Center provides free, confidential services in Spanish and English to currently enrolled UTEP students. Services include career counseling to help students clarify their academic or career goals and overcome obstacles to learning and decision making. The Center also provides personal counseling to address issues that can affect a student’s ability to perform optimally in his or her academic and professional endeavors. The University Counseling Center also provides educational workshops, outreach programs, and self-help resources on everything from stress and time management to self esteem and relationship issues. Hours of operations are 8:00 a.m. to 5:00 p.m., Monday through Friday with extended hours (open until 7:00 p.m.) during the fall and spring semesters on Mondays and Tuesdays.

**Women’s Resource Center**

Phone 915.747.5291  
http://studentaffairs.utep.edu/wrc

The Women’s Resource Center (WRC) empowers women to achieve their holistic (personal, academic, professional and spiritual) goals and promotes social justice through education programs, support groups, and a safe environment to foster health and wholeness in all people. The WRC provides students a library of books, magazines, videotapes, and health-related brochures as well as access to a computer lab. There is also a microwave, refrigerator, and telephone designated for student use. The WRC’s knowledgeable staff offers community resource information and networking opportunities. These services are available to women and men who identify as allies, including staff, faculty, and families.

The WRC is a welcoming space for Lesbian, Gay, Bisexual, Transgender, Queer, and Intersex (LGBTQI) community members. It is committed to promoting an environment free from hatred and discrimination based on sexual orientation, gender identity, or gender expression. The WRC empowers everyone to be authentic and share experiences. Students find understanding and acceptance here.